Bethlehem Arab Society for Rehabilitation (BASR)

Specialized Rehabilitation & Surgery Hospital

ANNUAL REPORT 2010
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Dear Friends,

It is my pleasure to present to you our Annual Report for 2010. It encompasses information in accordance with the promise we made to focus more clearly on priorities to empower people with disabilities to lobby for an inclusive society without discrimination.

The events that we have been witnessing in the Middle East during the past few months have been truly historic and we are hoping that people longing for freedom and democracy will also stand up for the human rights of the Palestinian people. The daily living difficulties faced by Palestinians are shaped by mobility retractions imposed by the Israeli occupation, hindering the accessibility to basic services and causing further socioeconomic deterioration.

Inspired by our commitment and social responsibility, we continued to provide comprehensive health, rehabilitation and development services to meet the emerging needs of the Palestinian community with special focus on the most vulnerable groups: people with disabilities, children, women and elderly people.

Moreover, we continued our community based services reaching out to more beneficiaries in the marginalized and underprivileged areas to ensure that persons with disabilities enjoy an inclusive environment where their needs are addressed and their rights are protected and promoted.

2010 has been another year of successes for BASR. We have started an organizational development process At BASR; one of its major highlights has been the establishment of the Program and Project Development Department with its Program Development Units, Public Relations, Marketing and Fund Raising Unit as well as Knowledge Management and Organizational Learning Unit. We developed our specialties, targeted larger numbers of beneficiaries, extended our areas of work, and strengthened the collaboration with all partners particularly the Ministry of Education and Higher Education in supporting inclusive education and Ministry of Social Affairs in supporting disability and social protection fields.

This year has also been marked by challenges. It is evident that international funding declined because of the global financial crisis. Nevertheless, successes were achieved because of the sincere desire and tremendous efforts made by our staff to serve our community to the fullest and their strong affiliation toward BASR’s vision and mission. Meanwhile, the difficulties were wisely overcome because of the foreseen guidance of the General Assembly and effective leadership of the Senior Leadership Team.

At the end of 2010, we find it crucial to express our gratitude to all funders who supported BASR to accomplish its goals. We would also like to thank all partners, including governmental and non-governmental institutions and other stakeholders who fruitfully collaborated with BASR’s multidisciplinary teams and facilitated their work in various ways.

We shall continue to seek new ways and approaches to mobilize our resources and maximize our potential in order to serve people who need our service. We are confident that our dedicated staff, visionary leadership, supportive partners, generous funders, and reliable volunteers, will be well positioned for the priorities and tasks that lie ahead.

Edmund Shehadeh
General Director
GENERAL ASSEMBLY

MSGR. Fuad Twal  
Latin Patriarchate
Mr. Moussa Ismail Mussa Darwish  
Assistant to the Executive Vice President at Bethlehem University

Mr. Anton Salim Ibrahim Saba  
English Language Teacher
Mrs. Antoinette George Yousef Knezovitch  
Art and Music Teacher

Miss. Sara Jabra Elias Salah  
School Principal in Beit-Jala
Mr. Hani Emile Jeries Abu Dayyeh  
International Affair and Economics Chemical Engineer

Mr. Issa Jeries Yousef Taweel  
Architect
Dr. Bishara J. Abu- Ghannam  
Electrical Engineer and Assistant Professor at Birzeit University

Dr. Peter Lutfi Boutrus Qumri  
Medical Director of Beit-Jala Hospital
Mr. Laurence Carlos Jadallah Samour  
Senior English Language Teacher

Dr. Adnan Rachid Saeed Feidi  
Medical Doctor
Fr. Ibrahim Shomali  
Director of the Minor Seminary of Beit-Jala

Hannan Musleh  
Engineer
Mrs. Lidya Wadie Mussa Al-Araj  
Leader of Beit-Jala Women Union

Mr. George Qawas  
Arab Bank Manager

MEMBERS OF THE ADMINISTRATIVE COMMITTEE

Msgr. Fuad Twal  
Chairman
Mr. Moussa Darwish  
Vice Chairman
Mr. Issa Taweel  
Treasurer
Miss. Sara Salah  
Hon. Secretary
Mrs. Antoinette Knezovitch  
Member
Dr. Adnan Feidi  
Member
Mr. Anton Saba  
Member
OUR GUIDING PRINCIPLES

A PROUD HISTORY

BASR stands for Bethlehem Arab Society for Rehabilitation, which was founded in 1960 as one of Leonard Cheshire’s homes. Nowadays, it is a non-profit non-government organization that is nationally recognized for the comprehensive health, rehabilitation and development services it renders to beneficiaries from different parts of Palestine, particularly those with disability regardless of their gender, age, religion or social class. BASR has worked progressively upon its commitment to enhance the overall quality of life of persons with disability and other vulnerable groups, inspired by its mission for their total inclusion into all aspects of community life. Since its inception, BASR has diligently developed innovative programs and services that could meet the emerging needs of the Palestinian community.

OUR VALUES

• **Client Focus**: we consider the needs of our clients in everything we do.
• **Integrity**: we act openly, honestly and ethically.
• **Collaboration**: we develop innovative and effective working relationships with our clients, and partners.
• **Learning**: we encourage innovation, knowledge transfer and sharing.
• **Accountability**: we are accountable for our decisions and actions.

Our work is dedicated to achieving our vision:

*Improve the quality of life of all people including those with disability based on human rights and inclusive development approach.*
## SUMMARY OF ACHIEVEMENTS

<table>
<thead>
<tr>
<th>BASR’s Rehabilitation and Surgery Departments</th>
<th>Inpatients</th>
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### Community Programs

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“BASR initiated an organizational development process with the support of its Strategic Partner CBM and its external consultant for developing and implementing appropriate strategies for comprehensive development aimed at strengthening the foundation for the future work of the BASR.”

- **BASR’s Rehabilitation and Medical Departments:**
  - The Total bed occupancy rate at the specialized rehabilitation & surgery hospital for 2010 was 84.6%
  - Total number of hospitalization days was 22862
  - BASR’s served a total of 50642 beneficiaries in 201

- **Rehabilitation Services:**
  - The bed occupancy rate at BASR's rehabilitation wards for 2010 was 95.7%.
  - The average stay for children was 59 days and for adults 45.5 days.
  - The number of family meetings held by the multi-disciplinary team with beneficiaries' families for support and guidance was 184.
  - The rehabilitation departments served a total of 241 inpatients and 3644 outpatients. The number of inpatients decreased compared to last year because the duration of stay this year was longer.
  - The total number of therapy sessions conducted for in and outpatients during 2010 was 33649.
  - 2485 beneficiaries with bone and joint diseases visited the rheumatology outpatient clinic.
  - 541 beneficiaries underwent bone density exams at the osteoporosis outpatient clinic.
  - 40 beneficiaries took Botox injection to reduce muscle spasticity.
  - Total number of technical devices dispensed was 1229.

- **In-patient Adults Ward:**
  - During 2010, 161 adult beneficiaries were admitted to the rehabilitation ward to receive the needed rehabilitation services. They suffered from different types of disability resulting from CVAs (52.8%), traumatic brain injuries (8%); brain injuries (8.7%); spinal cord injury (11.2%); Musculo Skeletal conditions (11.8%); and others (7.5%)
69.6% of these beneficiaries came from the southern part of Palestine (Bethlehem & Hebron districts).
8.1% from the central part of Palestine (Jerusalem and Ramallah).
12.4% from the northern part of Palestine (Nablus and surroundings).
9.3% from Gaza Strip.
0.6% from Israel.

- **Inpatients Children's Ward:**
  80 children were admitted at BASR's rehabilitation ward during 2010. Most of these children suffered from Cerebral Palsy and Developmental Delay (75%), traumatic brain injuries (18.7%) and others (6.25%). 11 children had head injuries due to road traffic accidents (13.8%) out of the total number of children.

77.5% of those children came from the Bethlehem and Hebron districts.
7.5% from the central part of Palestine (Jerusalem and Ramallah).
13.7% from the northern part of Palestine (Nablus and surroundings).
1 Child from Gaza.

- **Surgical Departments:**
  During 2010, 1168 minor procedures/operations and 2642 major surgeries were performed at BASR's surgical departments for patients suffering from eye, bone, gastroenterological, neurological, urological, cardiovascular and ENT diseases.
  The bed occupancy rate for the surgery wards and the ICU was 93.5%.
  During 2010, the number of consultations at the medical outpatients’ clinic was 26847, the highest rate being at the Ophthalmology clinics (33.5%).

- **Audiology:**
  A hearing screening campaign for the prevention, early detection and intervention of hearing impairment in public schools, in coordination with the Bethlehem Directorate of Education

  Total beneficiaries served 2004.
  Total Number of Hearing aids fitted 276.
  Total Number of Ear Moulds assembled 376.
  Total Number of Hearing Aids repaired was 251.
- **Physiotherapy:**
  
  - Total Number of Physiotherapy sessions 16300, a decrease of 11% compared to last year due to need for renovation of the Hydrotherapy Section.
  
  - The number of total local students trained in the physiotherapy department was 33 of whom 4 international students.

- **Social Services:**
  
  - During 2010, the total financial assistance contributed by BASR for supporting disadvantaged beneficiaries was 587,011 NIS.
  
  - Total number of counseling sessions for inpatients was 493.

- **Vision Rehabilitation Department:**
  
  - Total Number of low vision devices offered to beneficiaries was 11.
  
  - A vision screening campaign for the prevention, early detection and intervention of visual impairment in kindergartens and public schools, in coordination with the Bethlehem Directorate of Education.
  
  - Early intervention for children with impaired vision, ages 0-6 years for vision enhancement and promotion of their optimal development.
  
  - Capacity building for teachers of students with impaired vision in planning individual educational programs to meet those student’s specific needs.
  
  - Support groups and counseling for families of children with impaired vision to promote their acceptance and understanding and its implication for the child’s life.

- **Community Based Rehabilitation (CBR) Program:**
  
  - Total Number of beneficiaries served was 1695
  
  - Total Number of technical devices dispensed was 553
  
  - Total number of parents/care-givers who received training/support was 649
- Total number of beneficiaries with disability referred for vocational training was 13.
- Total number of participants in empowerment activities was 6996.
- 346 activities on awareness raising, changing attitudes, promotion of disability, and right to education were implemented.
- 357 early detection and prevention activities were implemented.
- Six joint activities on advocacy between CBR and the Palestinian General Union of People with Disability - Bethlehem branch were implemented.
- 8 summer camps targeting 773 children with and without disability were organized.
- 58 fun days targeting 18760 children with and without disability were carried out.
- Number of Children with disabilities referred to educational settings was 40: 12 to regular kindergartens, 19 to regular schools and 9 to community day-care centers.
- Number of parents participated in workshops on disability issues were 2531.
- 16 self-help groups and 16 support groups established in 16 locations in the Bethlehem and Hebron districts.
- 24 school teachers received training on the right to education and learning difficulties.
- 270 children and 36 teachers benefited from training about learning difficulties and welcoming environment at 18 kindergartens in 2010.
- 44 employees from 23 municipalities and village councils (local government structures) in the Bethlehem and Hebron districts received training on CBR management and advocacy.

- **Ghirass Children’s Cultural Center:**
- Total number of beneficiaries participating in Ghirass different pedagogical, cultural, arts&munic, awareness raising, sports and recreational activities was 2078.
- 80 regular school teachers from public, private and UNRWA schools as well as 23 school teachers received training on reading difficulties at Ghiras Center.
• Conducting Literacy Programs for village women.

• 350 students with learning difficulties received remedial education.

- **Psychosocial Intervention Program:**

  • Total number of individuals receiving individual counseling was 317 including 238
  
  • Total number of individual counseling sessions was 2675
  
  • Total number of therapeutic group activities was 128 for 111 beneficiaries
  
  • Total number of training sessions was 151 for 73 child professionals
  
  • Total number of awareness sessions on child protection was 244 for 2421 children and adults.
  
  • Total number of program beneficiaries was 2922.
  
  • Total number of new beneficiaries in 2010 was 2297

- **Five Integrated Community Day-Care Centers:**

  • 1257 children with and without disabilities were regularly served at the community centres in 2010.

  • 6243 Children with and without disabilities participated in different pedagogical, cultural, sports, drama, arts, recreational and awareness activities carried out at the community centres.

  • 3253 children with and without disabilities (1855 females and 1398 males) had access to the toy libraries and benefited from their internal and external activities animated by the animators and their assistants, both as individuals and groups through a total of 25243 visits to the toy libraries.
OTHER ACTIVITIES AND ACHIEVEMENTS


- A national workshop on “Ensuring Access to Social Services for Persons with Disabilities in Palestine” organized at BASR in cooperation with the Disability Monitor Initiative in the Middle East (DMI-ME).

- A regional CBR conference on Decentralization organized by the CBR Program-Southern Region under the auspices of the Minister of Local Government and the Minister of Social Affairs.

- An MoU was signed between the CBR Program – South and the Ministry of Local Government to promote ownership and social responsibility of local government structures towards disability issues.

- 3 Pamphlets for awareness raising on: A] Vision Impairment and Vision Rehabilitation, B] Eye Diseases and C] Special Sensory Guidelines for Families of Children with Vision Impairment, were prepared by the vision rehabilitation team. 2000 copies of pamphlet B and C were printed and distributed to families of children with impaired vision, school teachers, special schools of the visually impaired, etc.

- Home visits and outreach rehabilitation services rendered by BASR's mobile multi-disciplinary team.

- Training local and overseas university students at different medical and rehabilitation departments as well as the community day-care centers and CBR program: 33 at the physiotherapy department, 7 at the occupational therapy department, 2 at the social services department, 90 at the ophthalmology department, 24 at the nursing
department, 5 at the CBR program, 62 at the community centers and 11 students doing their community service at BASR.

- Community mobilization activities, networking and coordination activities.
- Awareness raising, enabling and empowerment activities for persons with disability, their families and community members.
- Awareness raising sessions on child protection issues for school children, their parents and teachers.
- Awareness raising activities for children with and without disability on child rights.
- Fun days, drama training and integrated summer camps for children with and without disability.
- Theatre shows in cooperation with Al-Harah Theatre on violence against children performed in 10 public schools in the Bethlehem district.
- BASR organized a Christmas party for 300 children with and without disability and presented them with Christmas parcels comprising toys and sweets. BASR also distributed Christmas parcels comprising relief / food items to 600 disadvantaged families in the Bethlehem district.

**CHALLENGES**

- Withdrawal and/or reduction of donor funding as a result of the world economic crisis, which had negative implications for BASR's financial position in 2010.
- Understaffing of some rehabilitation departments due to lack of specialized human resources as well as lack of financial resources.
COLLABORATIONS AND PARTNERSHIPS

- With the Ministries of Health, Education and Social Affairs and their Directorates, UNRWA as well as local governments, hospitals and health centers, NGOs and private insurance companies for referral of beneficiaries including those with disability to benefit from BASR's varied services.
- With the Ministries of Education, Social Affairs and Local Government for promoting social responsibility towards disability issues.
- With local, national, regional and international disability related organizations (DPOs, NGOs and CBOs) for advocating the rights of persons with disability and influencing policy change.
- With international NGOs for promoting BASR's organizational, professional and sustainable development.
- With relevant local and overseas experts for professional exchange and knowledge transfer.
- With tour agencies and pilgrimages for disseminating BASR’s messages and mission, fostering volunteerism and promoting cultural exchange opportunities between tourists and the Palestinian people.

HUMAN RESOURCES DEVELOPMENT FOR BASR STAFF

- The General Director and the CBR Program Manager participated in a 3-day Asia Pacific Convention on “Inclusive and Sustainable Development: Introducing New CBR Guidelines in Malaysia organized by CBR Asia Pacific Network.
- 22 of BASR's senior staff participated in a one-day seminar on human resource management at BASR, led by a specialist consultant from Netherlands.
- 3 staff in leadership positions from BASR participated in two four day training courses on "Leading Strategically" and “Managing Performance”, as part of a Leadership Development Program led by external consultants from the USA.
- Eight of BASR’s senior staff members participated in a one day seminar on “Introduction to Knowledge Management” and another one day seminar on “Introduction to Outcome Mapping”, organized at BASR and led by a German consultant in Organizational Development.
- 17 participants comprising BASR's community programme managers, directors and local committee
members of the community day-care centers received a 14-day training on Strategic Planning (3 days), Resource Mobilization (2 days), Project Cycle Management and Proposal Writing (3 days), Monitoring and Evaluation (2 days), Report Writing (2 days) and Communication Skills (2 days), organized at BASR and led by a specialist in human and organizational development.

- The Director of Program Development participated in the Executive Committee and General Assembly meeting of the International Council for Education of People with Visual Impairment (ICEVI) in London, as Deputy Chair of the ICEVI West Asia Regional Committee.
- The Director of Program Development participated in the 4-day World Congress of Inclusion International: Global Rights into Actions in Berlin – Germany and gave a presentation on: BASR's experience in inclusive development for persons with intellectual disability during the pre-conference day of the European Networking Conference.
- Three staff members from BASR participated in a national conference on "The Right to Education for People with Disability", organized by Diakonia-NAD and Riyada Consulting.
- Three female staff members from BASR participated in a national conference on “Employing Women with Disability” organized by the Stars of Hope, a DPO for women with disability in Ramallah.
- 6 social workers from the psychosocial program participated in a six day training on “Parenting Skills and Family Counseling”, organized by UNDP at BASR and led by a specialist from the UK.
- 2 social workers from the psychosocial program participated in a 3-day training on "Professional Supervision", organized by the Palestinian Counseling Center and the University of Berlin.
- One physiotherapist from BASR participated in a three day training on "Specialized Rehabilitation Medicine", organized at Abu Raya Rehabilitation Centre in Ramallah.
- BASR’s head of the physiotherapy department participated in a two day conference on "Physical Therapy" at the University of Dammam in Saudi Arabia.
- One physiotherapist from BASR participated in a two-day training on “The Application of Electrotherapeutic Physical Agent in Pain”, organized at BASR by specialists from the Canadian Montmorency College.
- Four physiotherapists and 1 occupational therapist from BASR participated in a three day training course on “Cardiopulmonary Approach in Rehabilitation”, organized at BASR by specialists from the Canadian Montmorency College.
- Three physiotherapists and 1 occupational therapist from BASR participated in a one day training course on
“Knee Assessment and Treatment”, organized at BASR by specialists from the Canadian Montmorency College.

- Three physiotherapists from BASR participated in a one-day training on "Functional Approach in Physiotherapy Assessment of people with Disabilities and Neurological Problems", organized at BASR by specialists from the Canadian Montmorency College.
- Three physiotherapists and one occupational therapist from BASR participated in a one-day training on “Principle for Moving Client Safety”, organized at BASR by specialists from the Canadian Montmorency College.
- Three physiotherapists and one occupational therapist from BASR participated in a seminar on “Orthotics and Prosthetics” organized at BASR by specialists from the Canadian Montmorency College.
- One occupational therapist from BASR participated in 3-day training on “General Neurological Rehabilitation”, organized at Abu Raya Center for Rehabilitation in Ramallah.
- The CBR Program manager and 3 supervisors participated in three day training on "Rights Based Approach" (RBA) for people with disability, organized by Diakonia-NAD.
- Three CBR supervisors participated in a two day training on "Lobbying and Advocacy", organized by Diakonia-NAD.
- Two CBR workers participated in a two day training on "The Right of Children to Protection", organized by Defense for Children International (DCI).
- BASR’s speech and language therapist received two day training on "Autism" at Epheta special school for the hearing impaired in Bethlehem.
- BASR's audiologist and audiology technician received a one week advanced training on issues related to "Basic Concepts, Benefiting from Hearing Aids, Digital and Analog Hearing Aids, Insertion Frequency Adaptation and Assembling the Inside Hearing Aid with Ear Net Company in Turkey.
- BASR's audiologist and audiology technician received a five day training on "Manufacturing the Inside Hearing Aids (Siemens, Ear Net) with Al-Bara' Company for Hearing Aids in Jordan.
- BASR's audiologist participated in a one week training course on "Rehabilitation of Children after Cochlear Implant" in Egypt.
- The head of Vision Rehabilitation Department and the vision rehabilitation instructor received one day training on “Tactual Profile Assessment Skills for Children with Visual Impairment” with VISCO Institution- Netherlands, organized at BASR.
• Two E.N.T surgeons from BASR received one month training in Temporal bone surgery and all kinds of ear surgeries and one week training on “Cochlear Implant”; and two staff nurses received one month training in the sterilization and maintenance of the surgical instruments and the preparation of the operating theatre at Varese hospital in Italy.
• BASR’s cardiologist received one week training on cardiology in Sweden.
• BASR’s rehabilitation physician received three day training on "Botox Treatment" in Jordan and a five day conference on "Rheumatology" in France.
• BASR’s ophthalmologist received two week training on "Diagnosing Medical Retinal Diseases" at Varese hospital in Italy.
• BASR's ophthalmologist participated in the annual European conference about Corneal Surgery and Refractive Disorders in Budapest in Hungary.
• 2 ophthalmologist participated in the ninth Palestinian conference of Ophthamology.
• BASR’s pharmacist participated in a three-day convention on “Pharmaceutical Care” in Ramallah.
• BASR’s radiologist participated in one week training on “Radiology” in Jordan.
HUMAN RESOURCES DEVELOPMENT FOR OTHER PROFESSIONALS

- The psychosocial team conducted a one-day training on "Basic Behavioral and Cognitive Techniques", a two day training on "Communication Skills", a three day training on "Knowing Oneself and Optimal Efficiency" and a two day training on "Stress Management" for 24 CBR staff, organized at BASR.

- BASR's psychologist conducted one-day training on "Child Cognitive development" for six nursing staff in the children’s rehabilitation ward.

- The vision rehabilitation team provided regular training to 17 teachers of students with visual impairment in special schools for the visually impaired in assessing students' functional vision, planning and implementing students' individual educational programs.

- The vision rehabilitation team conducted a workshop on "Vision Rehabilitation and BASR's Services for Persons with Visual Impairment" for 5 therapists from Halhul Intermediate Level Rehabilitation Unit in Hebron.

- The psychosocial team conducted a three day training on "Sexual Education", another three day training on "Psychological Challenges faced by Persons with Disabilities" and another four day training on "Child Abuse" (sexual, emotional and verbal and neglect of children with disability) for 48 teachers of the Community Day Care Centers, the animators of the toy libraries and their assistants.

- The psychosocial team conducted three-day training for 102 school teachers in 7 public schools on "Child Abuse" during 2010.

- The psychosocial team conducted 190 awareness sessions on "Child Abuse and Child protection" for 1988 school students as well as 54 awareness sessions for 433 adults (176 school teachers and 257 parents).

- BASR's occupational therapist conducted 4-day training on "The Evaluation Process Concerning Children with Cerebral Palsy" for Halhul Intermediate Level Rehabilitation Team.

- The physiotherapy department trained 48 physiotherapy students from local and international universities.
The Military Medical Services honored Bethlehem Arab Society for Rehabilitation (BASR) at its headquarters in the town of Beit Jala, in recognition of their efforts in the service of various segments of the Palestinian population. At the ceremony, they presented a shield to His Beatitude Patriarch Fouad Latin Patriarch of Jerusalem and the Holy Land as the Chairman of the General Assembly of the Bethlehem Arab Society for Rehabilitation, and another shield to Mr. Edmund Shehadeh as the General Director of Bethlehem Arab Society for Rehabilitation.
The President of Lombardy Region awarded Mr. Edmund Shehadeh the Peace Prize in recognition of his efforts and those of BASR's staff in promoting health care in Palestine thus bringing hope to children and adults, including those with disability, who need quality health care.
On behalf of its General Assembly, Administrative Committee, Senior Leadership Team, Staff and stakeholders, Bethlehem Arab Society for Rehabilitation (BASR) would like to express deep gratitude to all partners, funders and supporters. Their solidarity and generous support continuously contribute to the development of BASR's programs, services and human resources, which enables us to make a difference in the lives of our numerous beneficiaries, especially those with disability.

We hope that our strong relationship and constructive collaboration will continue to flourish so that we, together, maintain our commitment to enhance the overall quality of life of our beneficiaries, particularly the vulnerable and marginalized groups of the Palestinian population.
Bethlehem Arab Society for Rehabilitation has been growing and evolving for 50 years. The hard work of hundreds of volunteers, have kept it vibrant and dynamic for five decades. In a salute to the backbone of organized philately, the VOLUNTEER, Bethlehem Arab Society for Rehabilitation takes great pleasure in recognizing the hard-working individuals who have contributed their time, talents, and energies to benefit Palestinian People.

**Our mission:**

Adopting the `Holistic Approach` to rehabilitation and the philosophy of `Specialization` in service provision through a highly specialized multi-disciplinary cadre, BASR will continue to ensure its leading role as a national referral and resource medical/rehabilitation centre for the transfer of knowledge and expertise, that provides the Palestinian population with quality comprehensive services at all levels of service delivery (the national, the
intermediate, and the grassroots level), complimented by surgery and other support services.
This is our mission statement and more than 122 dedicated volunteers worked tirelessly towards this goal during the year 2010. BASR has volunteers from all walks of life, from all levels of employment, and from all parts of the world. Their common bond is to improve the quality of life of all people including those with disability and other vulnerable groups.
Volunteers do much more than just working at BASR’s different Departments and community programs, they sincerely share their expertise, culture, genuine solidarity and much more. They are our ambassadors to the outside world. Their contributions sustain the organization and promote its work.
In return, BASR provides them with active social interaction with their peers, the opportunity to make new friends, renew and develop their skills or try something different! There is the added bonus of immediate job satisfaction: staff and beneficiaries recognize the value of their support, hard work, and dedication and are quick to smile and say thank you. Volunteers at BASR know they make a difference. Our volunteers don’t come to us only for something to do; they join us for the time of their lives.
The strength of BASR is truly in its volunteers. Their passion and commitment enable BASR to fulfill its mission “To improve the quality of life of all people including those with disability”. Thanks to all the volunteers for being the ones to bring about some change.

**WHAT WE DID WITH YOUR MONEY**

<table>
<thead>
<tr>
<th>Sources of Funds (24,042,560 NIS)</th>
<th>Uses of Funds (27,912,035 NIS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>81%</td>
<td>13%</td>
</tr>
<tr>
<td>Hospital Income from fees</td>
<td>Grants, Donations</td>
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</tbody>
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In 2010, there is a deficit of 3869475 NIS. We are hoping to cover the accounts receivable by mid 2011.
“I have not failed; I have just found 10000 ways that won't work”.

This quote by Thomas Edison, an American scientist who greatly influenced the world by inventing the electric light bulb after 1000 failed attempts, is to demonstrate the significance of perseverance in bringing about success in people’s lives.

Adi is one of the children enrolled at Ghirass Cultural Center. He was born in 2002, a year during which Palestinians experienced extremely difficult life conditions because of the Israeli occupation practices. He is living with his parents, brother and sister in Kharbit Nabi Zakaria south west of the Bethlehem District. A settlement block called Gush Etzion besieges this hamlet making the daily experience of the inhabitants very complex and their access to basic services highly restricted.

When Adi joined Ghirass center in 2008, he had noticeable deficits in his cognitive processes including thinking, memory and language processes characterized by poor phonetic awareness and poor vocabulary, in addition to hyperactivity and impulsive behavior.

A comprehensive individual educational program has been implemented at Ghirass Center to meet his specific learning needs as well as intensive individual counseling sessions. The child has been also followed up at his home and school environment.

Adi was enrolled in 1st grade at a private school. He faced barriers to integration and acceptance at that school and his family often sought to admit him to a residential institution that would take care of him.

Nowadays, Adi is a completely different child, as he has made noticeable progress. He is now able to express himself well, is more attentive; his reading and writing skills have obviously developed and he mastered all mathematical operations.

His mother is now very happy with the progress achieved by her child. She said “I used to feel sorry for the difficulties my son encountered; he was isolated, stigmatized and frustrated at school; he suffered stereotypical perceptions of low achievement and low expectations”.

The family is currently guided by Ghirass Center to refer Adi to a public school in his neighborhood where he can still be regularly followed up by Ghirass Center.

Adi's success has been made possible through joint efforts of his family and Ghirass center. The specialized interventions he received at Ghirass Center have made a great difference in the child's life. The message to be conveyed henceforth is that "we are not to underestimate the potential of our children, but to empower them and promote their well being".
Khader is a 5.6 year old child from Jaba’ village to the southwest of the Bethlehem district. He is a known case of Cerebral Palsy Spastic Diplegia since birth. Khader comes from a poor and broken family living in a very simple house that is not accessible for him and unadapted to his needs as a child with disability. His father has a severe hearing impairment who works as a laborer on an irregular basis in order to meet the basic needs of his family. His mother had left the family 1 year ago due to marital problems, which had negative implications for her children's well being. His four sisters are settled in the S.O.S village, which is a family based care organization for orphans and children of broken families. Since his mother left the house to Jordan, Khader used to be left alone with his old grandmother who is blind and bed ridden due to a stroke.

Khader has been followed up by BASR’s multi-disciplinary team as both an inpatient and outpatient since 2008. Since then, he had been admitted to BASR several times to receive comprehensive surgical intervention, rehabilitation and psychosocial services. Upon admission for the first time, he had poor functional and daily living activities, and poor social and communication skills. His individual intervention program encompassed intensive physiotherapy, occupational therapy, and speech and language therapy, special education as well as psychosocial support.

After these comprehensive interventions and close follow up, Khader is nowadays almost independent in his functional activities and the activities of daily living. He is able to walk using a K-walker without any assistance. His cognitive, psychological and social skills are now age appropriate. In fact, he has become a very pleasant child eager to interact with others.

Doubtless, BASR's team has made a great difference in Khader's life, as he has been supported to develop coping strategies to help him adapt to his difficult life conditions and become resilient. On the way to maintain the progress achieved in Khadir’s case, the team is making strenuous efforts to integrate him in an accessible boarding school or other child welfare organizations. The aim behind this is to integrate him in a safe and supportive environment that enhances his physical, social, emotional, and academic, development.
FUTURE PLAN FOR 2011

- Implementing strategic organizational development interventions including capacity building at various levels, coaching, refining organizational processes and practices and enhanced strategic planning.

- Developing an effective Accountability, Learning and Planning system for enhanced project and programme monitoring, learning, reporting and planning.

- Strengthening the HR function and developing HRM and HD strategies as well as strategies for effective Succession Planning and Management of Volunteers and Expatriates.

- Implementing KM (Learning Organization) including critical self reflection processes resulting in enhanced decision-making, organizational effectiveness and efficiency.

- Developing the IT infrastructure for enhancing knowledge management at BASR.

- Strengthening partnerships with relevant Palestinian Ministries towards meeting the diverse needs of people with disabilities in light of the UN convention on the rights of people with disability.
• Launching a five-year National Program on Inclusive Education for Children with Impaired Vision in cooperation with the Ministry of Education & Higher Education and in partnership with CBM and ICEVI.
• Networking with international hospitals for research, training and professional exchange purposes.
• Developing auditory and speech training services for post cochlear implants.
• Promoting child rights and child protection and disability rights by awareness and advocacy activities.
• Supporting the establishment of two new community day-care centers, one in the Bethlehem district and another in the Hebron district, in partnership with local government structures.
• Presenting a good practice model of an inclusive kindergarten that welcomes children with impaired vision.
• Capacity building for people with disabilities, their families, and DPOs as self-advocates.
• Renovating the hydrotherapy section of the physiotherapy department so that it would start functioning again and serving beneficiaries.
BETHLEHEM ARAB SOCIETY FOR REHABILITATION (BASR)

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