BETHLEHEM ARAB SOCIETY FOR REHABILITATION

ANNUAL REPORT

2009
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Dear friends,

I have never imagined that the year 2009 would encompass further deterioration in the quality of life of Palestinians in the occupied territories. However, that is precisely what has happened.

The occupied Palestinian territories endured a lot of tumultuous incidents and a lot of suffering due to the political and economic crisis conditions, especially with the stagnation of the peace process, the continuous house demolitions, displacement of Palestinians, confiscation of Palestinian land and expansion of the separation wall that turned the Palestinian territories into isolated enclaves, depriving the Palestinians of access to needed services. The Palestinian population is overburdened by the constant increase of poverty and unemployment rates, movement restrictions and lack of access to health, educational, cultural, social and recreational services as well as the continuous violation of their basic rights.

The absence of positive change in people’s life conditions increase the feeling of isolation among the Palestinian population indeed and strangles any hope for a better future or any prospects for peace.

Under these melancholic circumstances, BASR felt a greater responsibility for promoting the general well-being of the Palestinian population through developing the quality of its programs and services in the fields of medical, rehabilitative, psychosocial and educational intervention, particularly those targeting vulnerable and marginalized groups, in order to meet people’s propelling needs, thus promoting barrier free health care for all.

Thanks to our faithful and loyal friends and supporters for their valuable trust and strong belief in BASR’s humanitarian mission. With their genuine support, BASR is striving to make a difference in people’s lives and help them project themselves positively in a future of hope and peace. Together towards an inclusive society for all.

Edmund Shehadeh
General Director
BOARD OF TRUSTEES

MSGR. FUAD TWAL
Archbishop Coadjutor Latin Patriarchate

MR. ANTON SALIM IBRAHIIM SABA
English Language Teacher

MISS SARA JABRA ELIAS SALAH
School Principal in Beit-Jala

MR. ISSA JERIES YOUSEF TAWEEL
Architect

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Medical Director of Beit-Jala Hospital

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Medical Doctor

HANNAH MUSLEH
Engineer

MR. GEORGE QAWAS
Arab Bank Manager

MR. MOUSSA ISMAIL MUSSA DARWISH
Assistant to the Executive Vice President at Bethlehem University

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Art and Music Teacher

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International Affair and Economics Chemical Engineer

DR. BISHARA J. ABU- GHANNAM
Electrical Engineer and Assistant Professor at Birzeit University

MR. LAURENCE CARLOS JADALLAH SAMOUR
Senior English Language Teacher

FR. IBRAHIM SHOMALI
Director of the Minor Seminary of Beit-Jala

MRS. LIDYA WADIE MUSSA AL-ARAJ
Leader of Beit-Jala Women Union

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Chairman

MR. MOUSSA DARWISH
Vice Chairman

MR. ISSA EL TAWEEL
Treasurer

MISS SARA SALAH
Hon. Secretary

MRS. ANTOINETTE KNEZOVITCH
Member

DR. ADNAN FAIDI
Member

MR. ANTON SABA
Member
OUR GUIDING PRINCIPLES

A PROUD HISTORY

BASR stands for Bethlehem Arab Society for Rehabilitation which was founded in 1960 as one of Leonard Cheshire’s homes. Now-a-days, it is a non-profit non-government organization that is nationally recognized for the comprehensive medical and rehabilitation services it renders to beneficiaries from different parts of Palestine, particularly those with disability regardless of their gender, age, religion or social class. BASR has worked progressively upon its commitment to enhance the overall quality of life of persons with disability and other vulnerable groups, inspired by its mission for their total inclusion into all aspects of community life. Since its inception, BASR has diligently developed innovative programs and services that could meet the emerging needs of the Palestinian community.

OUR VALUES

• Client focus — we consider the needs of our clients in everything we do.
• Integrity — we act openly, honestly and ethically.
• Collaboration — we develop innovative and effective working relationships with our clients, stakeholders and partners.
• Learning — we encourage innovation and strive to continuously improve our services.
• Accountability — we are accountable for our decisions and actions.

Our work is dedicated to achieving our vision:
Improve the quality of life of all people including those with disability based on human rights approach and inclusive development.
## SUMMARY OF ACHIEVEMENTS

<table>
<thead>
<tr>
<th>BASR’s Rehabilitation and Surgery Departments</th>
<th>Inpatients</th>
<th>Outpatients</th>
<th>Total</th>
<th>No. of Sessions/Consultations</th>
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<tr>
<td></td>
<td>Adult</td>
<td>Children</td>
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<tr>
<td>Department</td>
<td>M</td>
<td>F</td>
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<tr>
<td>Rehabilitation Services</td>
<td></td>
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</tr>
<tr>
<td>• Rehabilitation wards</td>
<td>126</td>
<td>67</td>
<td>54</td>
<td>25</td>
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<tr>
<td>• Audiology</td>
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<td>6</td>
<td>8</td>
<td>3</td>
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<tr>
<td>• Physiotherapy</td>
<td>133</td>
<td>96</td>
<td>27</td>
<td>16</td>
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<tr>
<td>• Occupational Therapy</td>
<td>80</td>
<td>45</td>
<td>39</td>
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<tr>
<td>• Social Services</td>
<td>84</td>
<td>46</td>
<td>90</td>
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<tr>
<td>• Speech &amp; Language Therapy</td>
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<tr>
<td>• Psychology</td>
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<tr>
<td>• Vision Rehabilitation</td>
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<td>1</td>
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<tr>
<td>• Orthotics &amp; Prosthetics</td>
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<td>Total Rehabilitation Services</td>
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<td>Medical &amp; Surgical Services</td>
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<td>569</td>
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<tr>
<td>Total Rehabilitation &amp; Surgery</td>
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### Community Programs

<table>
<thead>
<tr>
<th>Community Programs</th>
<th>No of Beneficiaries</th>
<th>Type of Beneficiaries</th>
<th>No of Staff</th>
<th>No of Trainees/Volunteers</th>
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<tr>
<td>5 Integrated community day care centers</td>
<td>1,168</td>
<td>Children with disabilities / preschool and primary school children</td>
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<tr>
<td>• El - Khader</td>
<td>1,168</td>
<td>Children with disabilities / preschool and primary school children</td>
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<td>• Deheisheh</td>
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<td>• Nahalin</td>
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<td>• Beit - Sahour</td>
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<td>Adolescents &amp; adults with disabilities</td>
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<td>• Obeidieh</td>
<td>2,037</td>
<td>Children with disabilities / preschool and primary school children</td>
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<tr>
<td>Ghirass Cultural Center</td>
<td>1086</td>
<td>Children with and without disabilities</td>
<td>12</td>
<td>21</td>
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<tr>
<td>Community based rehabilitation (CBR) program</td>
<td>1356</td>
<td>Children &amp; adults with disabilities &amp; their families</td>
<td>28</td>
<td>124</td>
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<tr>
<td>Outreach rehabilitation program</td>
<td>89</td>
<td>Children with disabilities</td>
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<td></td>
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<tr>
<td>Psychosocial intervention program</td>
<td>1995</td>
<td>Children with disabilities, traumatized &amp; abused children, their families &amp; child professionals</td>
<td>11</td>
<td></td>
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</table>
ACTIVITÉS ET ACHIEVEMENTS

“BASR initiated an organizational development process with the support of Strategic Partner CBM and its external consultant for developing and implementing appropriate strategies for comprehensive development aimed at strengthening the foundation for the future work of the BASR.”

BASR’s Rehabilitation and Surgery Departments –

- The total bed occupancy rate at BASR’s specialized rehabilitation and surgery hospital for 2009 was 90.4%
- Total number of hospitalization days was 24543
- BASR’s served a total of 36159 beneficiaries in 2009

Rehabilitation Services:

- The bed occupancy rate at BASR’s rehabilitation wards for 2009 was 93.8%.
- The average stay for children was 53.8 days and for adults 38 days.
- The number of family meetings held by the multi-disciplinary team with beneficiaries' families for support and guidance was 189 meetings.
- The rehabilitation departments served a total of 272 inpatients and 6497 outpatients.
- The total number of therapy sessions done for in and out-patients during 2009 was 35304, an increase of (6%) compared to last year.
- 2166 beneficiaries with bone and joint diseases visited the rheumatology out-patient clinic.
- 402 beneficiaries underwent the bone density exams at the osteoporosis out-patient clinic.
- 44 cases got the Botox injection to reduce muscle spasticity.
- Total number of technical devices dispensed was 675.

In-patient adults ward:

During 2009, 193 adult beneficiaries were admitted to the rehabilitation ward to receive the needed rehabilitation services. These were suffering from different types of disability resulting from CVAs (54%), traumatic brain injuries (11%); brain injuries (4.5%); road traffic accidents (8%); due to gun shots (2.2%);spinal cord injury (8%); Musculo Skeletal conditions (18%); and others (4.5%)

- 71.8% of these beneficiaries came from the southern part of Palestine (Bethlehem & Hebron districts).
- 7.8% from the central part (Jerusalem and Ramallah).
- 12.6% from the northern part (Nablus and surroundings).
- 7.8% from Gaza.
Inpatients children's ward:

79 children were admitted at BASR's rehabilitation ward during 2009. Most of these children were suffering from Cerebral Palsy (64%), traumatic brain injuries (30%) and others (6%). 23 children got head injury due to road traffic accidents 11 cases (48%) and the rest due to falls (52%).

- 79.7% of those children came from the Bethlehem and Hebron districts.
- 5.1% from the central part (Jerusalem and Ramallah).
- 13.9% from the northern part (Nablus and surroundings).
- 1 case from Gaza.

Surgical Departments --

- During 2009, 3217 surgeries were performed at BASR's surgical departments for patients suffering from eye, bone, neurological, urological, cardiology and ENT diseases.
- The bed occupancy rate for the surgery wards and the ICU was 85.5%.
- During 2009, the number of consultations at the medical outpatients’ clinic was 24774, the highest rate being at the Ophthalmology clinics (45%).

Audiology --

- A hearing screening campaign for the prevention, early detection and intervention of hearing impairment in public schools, in coordination with the Bethlehem Directorate of Education.
- Total clients served 1926
- Total Number of Hearing aids fitted 375
- Total Number of Ear Moulds assembled 428
- Total Number of ABR tests administered 87

Physiotherapy –

- Total Number of Physiotherapy sessions 18310
- Total number of training hours for specialized physiotherapy students was 280
- Total number of training hours for local Physiotherapy students: 4396
- Total number of training hours for international Physiotherapy students (Three students from France) was 287
Social Services –

- During 2009, the total financial assistance contributed by BASR for supporting
disadvantage beneficiaries was 178358 NIS.
- Total number of counseling sessions for inpatients was 447

Vision Rehabilitation Department –

- Total Number of low vision devices offered to beneficiaries were 12
- A vision screening campaign for the prevention, early detection and intervention of visual
impairment in public schools, in coordination with the Bethlehem Directorate of
Education

Community based rehabilitation (CBR) program –

- Total Number of Clients was 1356
- Total Number of technical devices dispensed for Children was 1301
- Total Number of technical devices dispensed for Adults was 449
- Total number of parents/care-givers given training/support was 571
- Vocational Training (VT): Total number of beneficiaries referred for vocational training
was 31
- Total participants in empowerment activities were 160
- Number of Children with disabilities referred to special educational settings was 296
- Number of Children with disabilities enrolled in special courses and services was 1967
- Number of parents participating in workshops on disability issues were 380

Psychosocial Intervention Program –

- Total number of individuals receiving individual counseling was 457
- Total number of individual counseling sessions was 3311
- Total number of psychosocial group activities was 392
- Total number of beneficiaries participating in psychosocial group activities was 444
- Total number of Home Visits was 32
- Total number of training sessions was 99 for 114 child professionals
- Total number of awareness sessions on child protection was 122 for 1094 children and
adults
- Total number of program beneficiaries was 1995
Five Integrated community day care centers –

- 1079 children with and without disabilities were regularly served at the community centres throughout the reporting period.
- 6161 Children with and without disabilities (3574 females and 2587 males) had access to the toy libraries and benefited from their internal and external activities animated by the animators and their assistants, both as individuals and groups through a total of 29878 visits to the toy libraries.

Ghirass Cultural Center –

- Total number of Children served 1086 (Females 595 and Males 494).
- Modernization and development of Ghirass Cultural Center in cooperation with DED and welfare association.
- The work of several contracts to increase the support of DED to Ghirass Cultural Center.
- Conducting five sessions for the treatment of children with learning difficulties, and the number of children involved were 300.
- Strengthening the skills of staff by involving them in a number of workshops during the year.

OTHER ACTIVITIES AND ACHIEVEMENTS

- BASR organized five day advocacy training on child rights for 19 participants comprising the social workers of the psychosocial program, the education officer, staff of the community centres and Ghirass Centre. The training focused on planning and implementing advocacy campaigns and activities in order to effect positive change in society with regard to child rights. At the end of the training, the participants were divided into groups, each of which worked on advocacy campaigns during the year on the following topics:
  * Abuse of children with disabilities.
  * Pollution and its environmental impact on children's health.
  * Violence against children.
  * Child labor.
- BASR organized a four day advocacy training on the rights of persons with disability for 17 participants from DPOs and NGOs working in the disability field / members of the disability advocacy network in the Bethlehem district as well as the staff of the community centers. Upon the completion of the training, the participants worked in groups on their advocacy plans accomplished throughout the year. These entailed awareness raising activities in schools and universities, journalists / media operators and the public of the Bethlehem district on the rights of persons with disability as well as advocacy and lobbying for the rights of persons with disability to have equal access to public buildings and the production of a poster on accessibility.

- BASR organized 5 3-day workshops on the UN convention on the rights of persons with disability for 79 participants comprising the staff of the community centers, DPOs and disability activists.

- BASR organized 3 theatre performances dealing with disability issues for awareness raising purposes, focusing on accessibility barriers that hinder the full participation of people with disability in society that was performed by Al-Harah theatre in Bethlehem city, Tekoosa – Bethlehem district and Ithna in Hebron district. The audience, who were 182 in number, comprised of self help groups, persons with disability, their families, local NGOs and local government representatives, representatives of women’s unions and university students. The theatre shows were followed by a discussion with the audience on the rights of persons with disability to inclusion in education, employment and civil society as well as the role of the different stakeholders in promoting those rights.

- BASR and other disability organizations, members of the disability advocacy network of the Bethlehem district, organized a festival in celebration of the International Day of People with Disability. This encompassed a theatre show depicting accessibility barriers that people with disability experience in the Palestinian society performed by Al-Harah theatre and an exhibition of school children's arts work on the same theme, products of arts competitions in public schools. A poster on accessibility was also designed by the network for this occasion.

- BASR organized a 2-day DMI national workshop for 30 participants comprising representatives of DPOs and persons with disability, service providers and government officials. The workshop was preceded by the DMI good practice award ceremony which occurred under the auspices of the Minister of Local Government who presented the award to the CBR program – south. This event had a wide media coverage through local TV stations and newspapers.

- BASR's professionals published an article on the situation of people with Disability in Palestine for Disability Now Magazine – UK and another on "Health Insurance for Persons with Disability: Real Practice or Pure Wishes?" in This Week in palestine.
➢ BASR produced 3 TV spots on child emotional and verbal abuse, neglect of children with disability and sexual abuse for awareness raising purposes, that were broadcasted on 9 local TV channels, in cooperation with Al-harah Theatre and partnership with Children of the World – Human Rights.

➢ BASR's drama trainer produced 6 performances with children with and without disability at the community centers performed on different occasions during the year. These are as follows:
  • It's My Right, performed by primary class children from El-Khader Center.
  • The Good Peasant, performed by adults with intellectual disability from Beit-Sahour Center.
  • I Feel Too, performed by children with and without disability from Obeidieh and Nahalin Centers.
  • Child Labour, performed by children with and without disability from Obeidieh Center.
  • A song for Mothers' Day, performed by adults with intellectual disability from Beit-Sahour Center.
  • A folkloric dance, performed by adults with intellectual disability from Beit-Sahour Center.

➢ The community centers organized numerous integrated pedagogical and recreational activities and fun days for children with and without disability on different occasions during the year in celebration of Mothers' Day, the Palestinian Child Day, the Anniversary of the UN Convention on the Rights of the Child, the International Day of Persons with Disability and the National Reading Week and also during the summer camps.

CHALLENGES

  • Withdrawal and/or reduction of donor funding as a result of the world economic crisis, which had negative implications for BASR's financial position in 2009.
  • Understaffing of some rehabilitation departments due to lack of specialized human resources as well as lack of financial resources.
COLLABORATIONS AND PARTNERSHIPS

with the Ministries of Health, Education and Social Affairs and their Directorates, UNRWA as well as local governments, NGOs and private insurance companies for referral of beneficiaries including those with disability to benefit from BASR’s varied services.

With international NGOs for developing BASR's medical, rehabilitation, psychosocial and community programs.

- Co-ordination and collaborations with local and overseas cognitive behavioural psychologists, neuro-psychologists and psychotherapists in order to upgrade the psychological and neuro-psychosocial services provided at BASR.
- Collaboration and partnership with the Platform for French NGOs for Palestine and the Guidance and Training Center (GTC) regarding the integration of children with disability into the regular school system.
- With tour agencies and pilgrimages for disseminating BASR’s messages and mission, fostering volunteerism and promoting cultural exchange opportunities between tourists and the Palestinian people.
A training course for Cardio Pulmonary Resuscitation for five staff nurses at Al-Ahli Hospital.
A needs assessment workshop in collaboration and partnership with Hebron University, Bethlehem University and Nursing faculty in Belgium for three days
Two week training on ICU for two of BASR's nurses in Beirut - Lebanon.
A one week training in Jordan on hearing aids maintenance for the hearing lab technician.
Training 41 physiotherapy students from three different Palestinian Universities: 16 students from Bethlehem University equals 1344 hrs, 18 students from Alquds Open University equals 2016 hrs and 7 students from Arab American University – Jenin equals 1036 hrs.
A three day Special Mobilization Technique and Biomechanical manipulation training and a two day Gross Motor Function Classification System (GMFCS) training for BASR Physiotherapist.
Training 20 social work students at BASR’s social services department for 1420 hours
BASR social worker participated in two workshops for a total of 6 hours on the reality of autism in Palestine and the activation of the training program for students of social service at Alquds Open University, 40 hour training on Working with families of children with Disability, and a 3 hour lecture on Cramps.
Sixteen university students of occupational therapy from Bethlehem University, and the Arab American University –Jenin as well as 10 therapist from Halhoul intermediate level rehabilitation unit received a total of 3545 training hours by BASR’s occupational therapist.
Capacity building for 50 regular school teachers for meeting the educational needs of children with visual impairment based on a human rights perspective
Capacity building for 22 CBR workers and 5 therapists through workshops on vision assessment and rehabilitation services to the visually impaired.
Capacity building for 51 professionals comprising teachers of children with visual impairment, orientation and mobility instructors, as well as staff of the instructional media department at the ministry of education in vision rehabilitation and instruction as well as the production of teaching materials in accessible formats/ tactile graphics.
The vision rehabilitation instructors conducted a one day sensitization workshop on vision rehabilitation services for 33 teachers from different schools for the visually impaired in the West Bank, organized by Al-Alayieh School
The vision rehabilitation instructor installed two hal supernova programs (screen readers with speech, Braille and magnification) for Al-Alayieh School for the Visually Impaired and one for the General Union of Disabled Palestinians (GUDP) - Bethlehem branch
The vision rehabilitation instructors conducting awareness workshops on vision loss and rehabilitation services for parents of children with visual impairment through support groups
The head of vision rehabilitation department participated in a 10 day follow-up training on "Early Childhood Special Education Infants, Toddlers & Preschoolers with Visual Impairment and their Families", in which one occupational therapist and one speech and language therapist from the BASR also participated.

6 month professional training for the new vision rehabilitation instructor in vision rehabilitation and instruction in Jordan

Two four day trainings on "Tactile Graphics: Production of Accessible Material for the Visually Impaired" were organized at BASR for 10 participants comprising teachers of the visually impaired from 3 special schools for the visually impaired and staff of the Instructional Media Department at the Ministry of Education and Higher Education, led by a Finish ICT expert from the Finish Federation of the Visually Impaired (FFVI)

The Vision Rehabilitation instructors, 5 teachers of the visually impaired, one O&M trainer and Special Educator from BASR participated in 4 day training on Foundations of the O&M skills of persons with visual impairment. This training was provided by two Finnish experts from the Finnish Federation of the Visually Impaired (FFVI)

The two vision rehabilitation instructors, one occupational therapist and special educator from BASR, 3 teachers of the visually impaired and 3 occupational therapists from UNRWA Disability Unit participated in 2 day training on assessment of tactile senses through the complete assessment tool Visio "Tactual Profile", led by two experts from the Finnish Federation of the Visually Impaired (FFVI)

The head of the vision rehabilitation department received one day training in the use of Hal Supernova program led by the computer technician at Al-Qabas School for the Visually Impaired

The vision rehabilitation instructor participated in a 4 day Advocacy training on Disability Rights, organized by BASR

The head of the vision rehabilitation department participated in a three day planning workshop on Development of the National Plan for Eye Care and Prevention of Avoidable Blindness, organized by the Ministry of Health in cooperation with the World Health Organization (WHO)

The head of the Speech and Language Therapy department conducted three Lectures for 10 therapists from Halhoul intermediate level rehabilitation unit and 22 CBR workers on: (Swallowing disorders and feeding techniques in children with CP, Management of spasticity of oro-facial muscles in Children with CP, Language Development in Autistic Children: The Communication Problems of Autism)

A master student of speech pathology from Jordan University received a two month training on at 6 hours a day at BASR’s Speech and Language Therapy department.

The head of the Speech and Language Therapy department conducted one day training for the therapists of Princess Basma Rehabilitation Center on Assessment of acquired Aphasia.

The head of the Speech and Language Therapy department participated on two days workshop on GMFCS at BASR, and a two day workshop on Telemedicine workshop at Bethlehem University held by Jan Hugo Olsen.
➢ The head of the Speech and Language Therapy department participated on a one day workshop on the telemedicine coordinators of the three national rehabilitation centers to put the initial plan.

➢ BASR’s head of Psychology department conducted:
  • A 4-day training on psychological challenges people with disabilities encounter and on Development stages of children normal emotional, behavioural and cognitive development of children for 24 CBR workers and social workers.
  • A 2-day training on sexual abuse among individuals with disability and management techniques for the staff of Al-Basma Vocational Training center in Beit-Sahour.

➢ The social worker conducted 99 training sessions on child rights and protection for 114 child professionals including the staff of the community day centers.
Rima Canawati has dedicated her professional life to the needs of disabled people in her community and throughout Palestine. She lost her own sight completely in her late teenage years, but has overcome this disability to rise to the top of her profession where she is now Director of Programme Development at the Bethlehem Arab Society for Rehabilitation.

Over the years, Rima’s work has contributed greatly towards changing negative societal attitudes towards disability, and people with disabilities. She educates families in order to increase their understanding of disability, and support them to better cope with disabled family members. This has encouraged many more families to recognise the signs of disability at an early age and to seek support and advice. Rima has pursued ongoing dialogue with the Palestinian Authorities, seeking support for the basic social integration and education of children and young adults with disabilities.

At a national level, Rima has been lobbying universities to establish degree-level courses in special education so that there can be a supply of trained professionals to meet the needs of people with disabilities. She has also successfully lobbied the Ministry of Education to set a national policy for special needs provision and support, which has resulted in many disabled children being able to attend regular schools following thorough preparation at one of the day care centers.

Rima works extensively with local and international organisations in the field of disability: she is deputy Chair of the Middle East Regional Committee of the International Council for the Education of People with Visual Impairments; is a member of UNICEF working groups; and is on the steering committee for the Disability Monitor Initiative in the Middle East.
On 22 April 2009, the Regional Committee for Community-Based Rehabilitation and the CBR Program – Southern Region of Palestine celebrated its winning the good practice award in delivering social services for persons with disabilities in the Middle East. The good practice program was launched by the Disability Monitor Initiative (DMI-ME) led by Handicap International and CBM in cooperation with various organizations for people with disabilities and service providers operating in the Middle East.

The competition aimed to identify and share good practices which will help service providers to improve their performance and ultimately provide enhanced services for persons with disabilities. The DMI-ME conducted the Good Practice Awards program to recognize good practices in service delivery throughout the Middle East region.

Participants in the good practice program included service providers from Jordan, Lebanon, Egypt, Palestine, and Yemen that work in the areas of health care, education, livelihood opportunities, and social protection for persons with disabilities.

A ceremony for the award distribution was hosted by the Bethlehem Arab Society for Rehabilitation with the attendance of a number of governmental and non-governmental institutions and partner organizations that operate in Hebron and Bethlehem. The Minister of Local Government, engineer Ziad Bandak, offered the award to the CBR program manager, engineer Fuad Sultan Tamimi.
Bethlehem Arab Society for Rehabilitation (BASR), on behalf of its Board of Trustees, Executive Committee, Senior Leadership Team, Staff and stakeholders, would like to express deep gratitude to all partners, funders and supporters whose solidarity and generous support continuously contribute to the development of BASR's programs, services and human resources which enables us to make a difference in the lives of our numerous beneficiaries, especially those with disability.

We hope that our strong relationship and constructive collaboration will continue to flourish so that we, together, maintain our commitment to enhance the overall quality of life of our beneficiaries, particularly the vulnerable and marginalized groups of the Palestinian population.
VOLUNTEERS SALUTE

The Bethlehem Arab Society for Rehabilitation has been growing and evolving for 50 years. The hard work of hundreds of volunteers, have kept it vibrant and dynamic for five decades.

In a salute to the backbone of organized philately, the VOLUNTEER, Bethlehem Arab Society for Rehabilitation takes great pleasure in recognizing the hard-working individuals who have contributed their time, talents, and energies to benefit Palestinian People.

Our mission is adopting the “Holistic Approach” to rehabilitation and the philosophy of “Specialization” in service provision through a highly specialized multi-disciplinary cadre, BASR will continue to ensure its leading role as a national referral and resource medical/rehabilitation centre for the transfer of knowledge and expertise, that provides the Palestinian population with quality comprehensive services at all levels of service delivery (the national, the intermediate, and the grassroots level), complimented by surgery and other support services.

This is our mission statement and more than 30 dedicated volunteers worked tirelessly towards this goal during the year 2009. BASR has volunteers from all walks of life, from all levels of employment, and from all parts of the world. Their common bond is to improve the quality of life for all people including those with disability and other vulnerable groups.

Volunteers do much more than just working at Nursing Department, they worked at BASR’s Community Day-Care Centers, Psychosocial Intervention Program and the Children’s ward. They helped at the IT Department and assisted in the reconstruction of BASR’s Website. Volunteers worked in other departments such as the Laboratory, Occupational Therapy department, and the Speech Language Therapy department. It is their contributions that sustain the organization.

In return, BASR provides them with active social interaction with their peers, the opportunity to make new friends, renew and develop their skills or try something different! There is the added bonus of immediate job satisfaction: staff, and other volunteers recognize the value of their support, hard work, and dedication and are quick to smile and say thank you. Volunteers at BASR know they make a difference. Our volunteers don’t come to us only for something to do; they join us for the time of their lives!

The strength of BASR is truly in its volunteers. Their passion and commitment enable BASR to fulfill its mission “To improve the quality of life of all people including those with disability”. Thank you to all the volunteers for being the ones to bring about some change.
WHAT WE DID WITH YOUR MONEY

<table>
<thead>
<tr>
<th>Sources of Funds (20,445,229 NIS)</th>
<th>Uses of Funds (20745246 NIS)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>80%</strong></td>
<td><strong>72%</strong></td>
</tr>
<tr>
<td>Hospital Income</td>
<td>Patient Care</td>
</tr>
<tr>
<td><strong>13%</strong></td>
<td><strong>14%</strong></td>
</tr>
<tr>
<td>Grants, Donations</td>
<td>Community Care</td>
</tr>
<tr>
<td><strong>7%</strong></td>
<td><strong>8%</strong></td>
</tr>
<tr>
<td>Miscellaneous Revenue</td>
<td>Governance Costs</td>
</tr>
<tr>
<td></td>
<td>(management &amp; admin)</td>
</tr>
<tr>
<td></td>
<td><strong>6%</strong></td>
</tr>
<tr>
<td></td>
<td>Costs of generating funds</td>
</tr>
</tbody>
</table>

For the Year 2009, there is a deficit of 300,017 NIS. We did cover the deficit by using the reserve funds.
FUTURE PLAN FOR 2010

- Contextualizing the action plan for organizational development (OD) interventions at BASR with the facilitation and backstopping support of an external consultant.
- Establishing the Program and project Development Department as well as recruiting a Public Relations and Fund Raising Officer, a program Development Officer and a Knowledge Management officer, as per the OD action plan.
- Strengthening partnerships with the different Palestinian ministries concerned, mainly the local government, towards the decentralization of the CBR program in meeting the diverse needs of people with disabilities in light of the UN convention on the rights of people with disability.
- Strengthening existing strategic partnerships, and establishing new ones with national and international NGOs active in the disability field and initiating high impact inclusive development programs to reach more people with disability and have a positive impact on their life quality.
- Establishing a pediatric rehabilitation hospital with rehabilitation and medical subspecialties in light of BASR’s holistic approach to service provision.
- Twinning and networking with international hospitals for research, training and professional exchange purposes.
- Developing auditory and speech training services for post cochlear implants.
- Establishing a clift palate team in the field of speech rehabilitation for children after clift palate repair.
- Equipping the rehabilitation, medical and surgical departments with up-to-date equipment for optimal work efficiency and quality.
- Recruiting the needed human resources at the different departments as appropriate.
- Capacity building for the speech & language therapists in "developmental Apraxia" as well as "Augmentative communication" for children who cannot communicate vocally due to developmental or acquired disability.
- Capacity building for BASR's occupational therapists especially in sensory integration and the new approach of perceive, recall plan, perform (PRPP) as well as OT intervention with Burns.
- Equipping the psychology department with specialized psychological and neuropsychological testing batteries for children.
- Promoting child rights and child protection as well disability rights through awareness and advocacy activities.
- Creating a well trained cadre in early intervention by organizing training for concerned therapists and teachers.
- Exploring the possibility of establishing a well equipped early intervention unit for children with multiple disability and visual impairment.
- Promoting the prevention, early detection and intervention of visual and hearing impairment in regular schools through vision and hearing screening campaigns.
- Capacity building for regular school teachers to qualify them to meet the educational needs of children with disability in regular classes.
- Capacity building for teachers of children with visual impairment as well as orientation and mobility instructors.
- Capacity building for BASR's audiologist in vestibular rehabilitation and tinnitus rehabilitation.
- Capacity building for BASR's psychosocial team in parenting skills and family counseling.
- Capacity building for BASR's ENT surgeons in performing major ear surgeries, endoscopic sinus surgeries, and cochlear implants.
- Capacity building for BASR's ophthalmologists in medical retina and vitreo-retina surgery.
- Capacity building for Ghirass work crew and increasing their efficiency at work.
- The development of the participants' cognitive, social and psychological skills at Ghirass, and increase the links with and affiliation to the home country and the Palestinian heritage.
- The improvement of activities in the various departments at Ghirass.
- Highlight the role of Ghirass as a center for training and this is through training programmes and awareness-raising, which include teachers, parents and the local community.